

## Cheddar Patient Group

- The Patient Group exists as a basis for "healthy" patient participation
- The Group is self-sufficient and works with the Practice, Patients and their Carers
- The Patient Group and the Practice understand and use the views of ALL Patients and their Carers
- Views are pro-actively used to influence and inform beyond the Practice across all sectors and at all levels



- Information about demographics and health characteristics of the local area are shared with PPG
- Actively reach out to understand views of all Patients and their Carers
- Views are used to shape decisions about improvement and developments in the Practice
- Impact of participation is measured and shared with Patients and their Carers



- Any minority or hard-to-reach groups identified and steps taken to enable their views to be included
- Gaps in services identified
- Better experience for Patient and their Carer(s)
- Patient views, needs and expectations support learning for future



**Leading to....  
Better quality of care  
Improved services  
And  
Meaningful Patient  
Participation**