

Practice Plan – Improving patient online services 2014/2015

Practice contact details Surgery Name: CHEDDAR MEDICAL CENTRE Address: ROYNON WAY, CHEDDAR, SOMERSET Telephone: 01934 742061 Email Address: Pauline.drummond@chedmed.nhs.uk	Clinical system details GP System Supplier - EMIS GP System Version - <i>WEB</i>
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Plan to meet 2014-15 Contractual Requirement for patient online services

This practice currently offers patients' facilities to book, view, amend, cancel and print appointments online.

This practice currently offers the facility for all patients to order online, view and print a list of their repeat prescriptions or medicines and appliances.

This practice plans to offer patients facilities to view on line, export or print any summary information from their record, relating to medications, allergies, adverse reactions, immunisations and any other items agreed between the practice and individual patient, from **1st January 2015**, subject to the availability of supporting guidance, NHS GP systems and software.

This practice uses GP2GP to transfer patient records when patients move practice.

This practice uploads information daily to the Summary Care Record system (for those patients who have not opted out).

We will publicise and promote our online services to our practice patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group by **30th November 2014**.